



NALS OUTDOORS INDIA PRIVATE LIMITED

APPROVED BY GOVERNMENT OF INDIA

SUPERCLIMBER.IN > CAMPUS GUIDELINES, TERMS & CONDITIONS @ The Sports School, Bengaluru

Immediate attention please....!

1. Do not enter the restricted area without permission from operators.
2. Do not carry sharp or metallic objects during the climb
3. Dehydration can lead to headaches, nausea, fever and sudden onset of weakness. Drink water regularly
4. Safety violations and inappropriate behaviour are viewed seriously. Violators can get injured or cause injury to others. We may expel such a person immediately and no refund is payable.

General Guidelines / Information to Participants

Welcome to NALS Super Climber program. We sincerely hope your experience will be exciting and memorable. With your support & cooperation, we believe the activities will be beneficial and safe.

Safety Information

1. Do remember that this is an exciting outdoor activity at heights up to 45 feet from ground. Take care of your personal safety and adhere to safety instructions; else it may put you in danger.
2. Do understand your limits and feel free to express your fears / inability to accomplish a task. There is no compulsion to push yourself and strain your muscles. These activities are meant to help you understand your physical and mental limits. Do not use them to show off and invite risk.
3. The safety equipment issued to you is meant to save lives. Kindly do not remove it until it is time to return the same to our safety gear store. NALS will charge the full replacement cost of any missing or damaged safety equipment issued to the climber.
4. NALS uses “State of the art” equipment and strict adherence to procedures.
5. Nearest Major Hospital – 4 kms away

Do's & Don'ts

1. Do not smoke / consume drugs or alcohol as they will affect your performance and safety.
2. We have a “Leave No Trace” policy and request visitors to respect our environment. Hence, do not bring plastics / other waste and litter them on this premises or enroute.
3. Do not indulge in friendly pranks and mischief as this will surely invite trouble and derail the objectives of the program.

Things to Wear and Carry

- Male - Casual wear > Short pants, cargo or track suits with T-shirt or shirts
- Female - Casual wear > Short Pants, cargo or track pants, salwars with T-shirts etc
- Casual or hiking shoes are mandatory
- Water bottle
- Nails trimmed
- Avoid jewellery and cash

NALS / CG - TSS / 04 Nov 2024

Page 1 of 3

<u>Head Office:</u> No. 31, 5th Street, Kongu Nagar Kalveerampalayam, Coimbatore – 641 046, Tamil Nadu, INDIA	T : +91-94422 75501 : +91-94422 75502 E : enquiry@nals.in W : www.nals.in	<u>Regd. Office:</u> 36A, Bhooma Nivas, 4 th Street, Kongu Nagar, Kalveerampalayam, Coimbatore – 641 046 CIN : U74999TZ2012PTC018364 PAN : AAECN0223F GST : 33AAECN0223F1Z5
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Risk Awareness

Climbing, Trekking, Mountaineering and any outdoor activity carry serious risks and hazards due to various factors, both man made and natural. Climbing requires higher fitness and endurance levels and participants must make themselves aware of their physical and mental limits. Climbing will elevate your heart rate and may cause breathlessness for the untrained body. As one reaches higher levels, fear of heights may complicate matters. NALS SuperClimber Team is available if you require any attention or even rescue.

Common risks possible: Muscle strain, shoulder sprain, bumps, knee pain, bruises and the like – all of which are generally due to incorrect climb or descent. Please seek assistance of NALS SuperClimber Team

Please consult your physician if you have heart disease, blood pressure or other ailments that may affect your condition during climbing

All adult participants are required to read and understand these guidelines and provide consent as part of the registration process. In case of minor participants, parents or guardians must provide consent for participation in our programs.

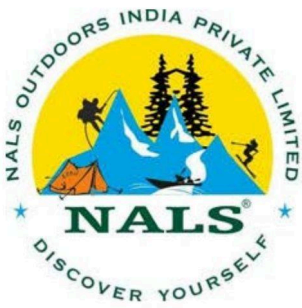
NALS may expel participants in case of:

- Inappropriate behaviour also includes harassing of other participants, abuse or violence, damage to property or equipment, hooliganism or unruly conduct, eve teasing, unsafe conduct etc
- Being under the influence of alcohol, consumption of prohibited drugs or substances or being in possession of prohibited substances
- Smoking inside our premises
- Removing or tampering safety equipment fitted on person or structures, unsafe conduct on climbing structures, refusal to follow campus guidelines etc
- No refund will be given in case of expulsion.**

Cancellation and Refund Policy

- The activity may be cancelled due to heavy rains or any other unavoidable reason.
- NALS will make a cancellation record **after the return of all unused tokens.**
- The climbers can come at any other time convenient to them and complete the climbing
- For digital payments, the refund will be processed digitally.
- For cash payments, the refund will be made by cash.
- No refund is possible once the invoice has been issued.

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Privacy Policy

Our Commitment - We at NALS respect your right to privacy and shall strive to keep your personal details secure.

Data collection & use : In case of Championships

1. We collect personally identifiable data to provide stated service and customized products. The personal data collected includes, your full name, address, contact numbers, e-mail IDs, emergency numbers, birth date and/or age, and such other information that can be used to identify you. The data collected about you during the registration is for the following:
 - a. Send campus guidelines, terms and conditions
 - b. Create unique IDs for sorting results during a championship
 - c. Reconnect with you, in case you are the prize winner, and distribute the prize or send certificate
 - d. Use during the program or in case of an emergency
2. For prize winners, NALS will reconnect with you in order to collect:
 - a. Postal address - if the prize is in kind
 - a. Bank & Aadhar or PAN details
 - b. PP photo (digital) - for issue of digital certificate
3. NALS registers your e-mail ID / phone number also to send promotional offers, event related information and details of new programs regularly. The option to unsubscribe is provided in such mails and one may opt out.
4. NALS does not share your mail ID or contact number data with other entities, unless it is so required as below:
 - a. Entities that sponsor your prizes or promotional events such as discount vouchers / coupons etc
 - b. Under the law or if a legal process mandates the use of such data

Group Championships

1. NALS may organise “intra” and “inter” group championships.
2. Intra Features
 - a. Teams will compete with each other
 - b. Team size will be decided by NALS or by client requirements
 - c. Each member of a team will climb a few times (pre determined) and their best attempt will be considered for finding average time of the team
 - d. The team with lowest average time will be ranked first.
3. Inter Features
 - a. Individuals will be competing against each other
 - b. Each individual will climb a few times (pre determined) and the best attempt will be considered for finding the fastest climber
 - c. The individual with lowest timing will be ranked first

NALS / CG - TSS / 04 Nov 2024

Page 3 of 3

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